09/2020



Dad's Cookie CompanyTM "Family Owned And Operated Since 1938"

3854 LOUISIANA AVENUE, ST. LOUIS, MISSOURI 63118 Phone: (314) 772-3662 • Fax: (314) 772-5863 Toll Free Order Line: 1-866-321-DADS E-mail: calldad@dadscookies.com • Website: www.dadscookies.com



INDIVIDUAL GIFT SHIPPING ORDER



ALL PRICES SUBJECT TO CHANGE WITHOUT NOTICE

This form must be used in conjunction with a current price list. If you do not have a current price list, one can be mailed, emailed, or faxed to you. You may also download one (Individual Order Form & Price Sheet in PDF format) at www.dadscookies.com/ordering

• PLEASE PRINT - Fill Out This Form Completely & Clearly - Incomplete or Illegible Orders Will Not Be Processed.

• Please verify your shipping address information - A \$10.00 FedEx Look Up Charge will be billed to The Customer for incorrect addresses &/or incorrect zip code information. Dad's Cookie Co. guarantees shipment only to the address provided on the order & is not responsible for undeliverable / unclaimed packages. Returned packages will not be forwarded. The customer will be charged full cost for reshipment of fresh product.

- Sorry, NO P.O. BOXES. We Must Have A STREET ADDRESS For Shipping via FedEx.
- ALL PRICES INCLUDE SHIPPING in the Continental United States via FedEx Ground Service.
- Priority Shipping Available Please call for pricing information.
- Military (APO & FPO) shipping available please add \$9.00 per gift item ordered.
- Returned Instruments of Payment Subject to \$25.00 Service Fee.

• **Damage Claims** - **Report Damage Immediately** - A damage claim must be filed immediately, and you may be required to return the product **unopened and unused** to Dad's Cookie Company for replacement. NO DAMAGE CLAIMS WILL BE ACCEPTED AFTER 14 DAYS FROM THE SHIP DATE.

• Shipping Schedule:

January - November Shipping - Orders are normally filled in 1 to 3 business days from the date of receipt, and shipping takes an additional 1 to 4 business days via FedEx Ground Service to most of the US. Exact delivery dates cannot be specified unless shipped by priority service. Under most circumstances your order will arrive within 5 to 10 business days. (Business days are Monday through Friday excluding holidays).

December Shipping - Guaranteed arrival by Christmas if your **order is** <u>received and processed</u> **by December 11th**. Orders received after that date will still be processed, however we cannot guarantee arrival by Christmas. Shipping of gift items during the month of December will be scheduled solely at the discretion of Dad's Cookie Company. This is so that we can ensure that all orders placed by all customers can be filled.

Visit our website at www.dadscookies.com to order on-line or for more detailed product descriptions.

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